



खुशियां आपकी साथ हमारा....

NHB Registered
U67120RJ1995PLC009580

**COMPREHENSIVE NOTICE BOARD
(Updated up to 09.02.2024)**

A. CUSTOMER SERVICE INFORMATION

- i. We have separately displayed the key interest rates on loans in the Branch Offices.: **In the Information Booklet**
- ii. We also displayed all type of charges/fees.: **In the Information Booklet**

B. SERVICE CHARGES:

- i. We have separately displayed all types of Charges.: **In the Information Booklet**

C. GRIEVANCE REDRESSAL:

- i. If you have any grievances/complaints, please approach:

Name of the Grievance Redressal Officer – Mr. Suraj Sharma, Chief Compliance Officer

Address – Mentor House, Govind Marg, Sethi Colony, Jaipur – 302004, Rajasthan.

Contact no. – 0141-2611999, 9351945723

- ii. If you are not satisfied with our Grievance Redressal Cell, you may approach the National Housing Bank at: Complaint Redressal Cell, Department of Regulation & Supervision, National Housing Bank, 4th Floor, Core 5A, India Habitat Centre, Lodhi Road, New Delhi – 110003.

D. OTHER SERVICES PROVIDED – N.A.

E. INFORMATION AVAILABLE IN BOOKLET FORM (Please approach Branch Official)

- i. All the items mentioned in (A) to (D) above.
- ii. Time norms for common transactions.
- iii. KYC& AML Policy and Fair Practice Code

F. DISPLAY OF CERTIFICATE OF REGISTRATION (COR) issued by NHB –Separately provided in Information Booklet.

MENTOR HOME LOANS INDIA LTD.

Regd. Off.: Mentor House, Govind Marg, Sethi Colony, Jaipur, Rajasthan-302004

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Website: www.mentorloans.co.in